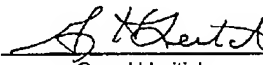


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NO. 2000P09085US01****IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Applicants: Beyda )  
Serial No.: 10/759,790 )  
Filed: January 16, 2004 )  
Title: APPARATUS AND SYSTEMS )  
FOR UTILIZING CALLER ID )  
DATA TO AUTOMATE )  
RETURN CALL PROCESSING )  
Group Art Unit: 2614 )  
Examiner: Olisa Anwah )

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) Greg H Leitich

**Preliminary Amendment**

Assistant Commissioner  
for Patents  
Washington, D.C. 20231

Dear Sir:

In response to the Official Action mailed October 23, 2008, and the Advisory Action mailed January 6, 2009, please enter the following amendment.

**Amendments to the claims begin on page 2.**

**Remarks begin on page 5.**